



Do it for your future!



We are the globally successful Solar-Log GmbH a subsidiary of BKW Energie AG, an internationally active energy company based in Switzerland. Solar-Log GmbH's expertise lies in software development for solar monitoring, smart energy and feed-in management, while BKW offers comprehensive solutions in the areas of energy, buildings and infrastructure.

Our vision is to transform the digitalization of renewable energy sources into a tangible reality. Together with you, we would like to achieve our goal.

We are looking for an employee in Technical Support (m/f/d)

Your responsibilities

- Provide first and second level support to our German-speaking customers, assisting them in resolving user problems and technical issues via phone, ticket system, or chat.
- Offer customer support regarding functionality, planning, project planning, and commissioning.
- Opportunity to assist in training and trade fair activities.
- Support and collaborate with our service and country partners on support requests in international markets.

Your Qualifications

- Technical training in a relevant field (e.g., IT specialist or electronics technician) or equivalent technical qualification.
- Proficiency in handling networks and Windows applications.
- Good written and spoken German/English language skills
- Strong interpersonal skills with the ability to work effectively in a team.
- Self-driven and result-oriented work approach.
- Exceptional communication skills, dedicated service mindset, and customer friendliness.
- High level of self-motivation and reliability.

What we offer

- Highly flexible working environment with the possibility of up to 100% remote work.
- Innovation-friendly atmosphere that fosters professional development.
- Internationally operating group of companies in which you can actively contribute to the success of the project.
- Exciting and autonomous role within a dynamic team.
- Attractive and modern working environment.
- Flat hierarchies with a friendly and collaborative culture.
- Additional benefits such as free supplementary health insurance, company pension plan, corporate benefits, etc.

Have we caught your interest?

We would like to get to know you! Please submit your application documents via email to:

Solar-Log GmbH • attn: Ruta Alazar • Fuhrmannstraße 9 • 72351 Geislingen-Binsdorf

E-mail: recruiting@solar-log.com

Join our team and be part of the exciting journey towards a sustainable future powered by renewable energy.

We look forward to hearing from you! You can find us on the internet at: www.solar-log.com